

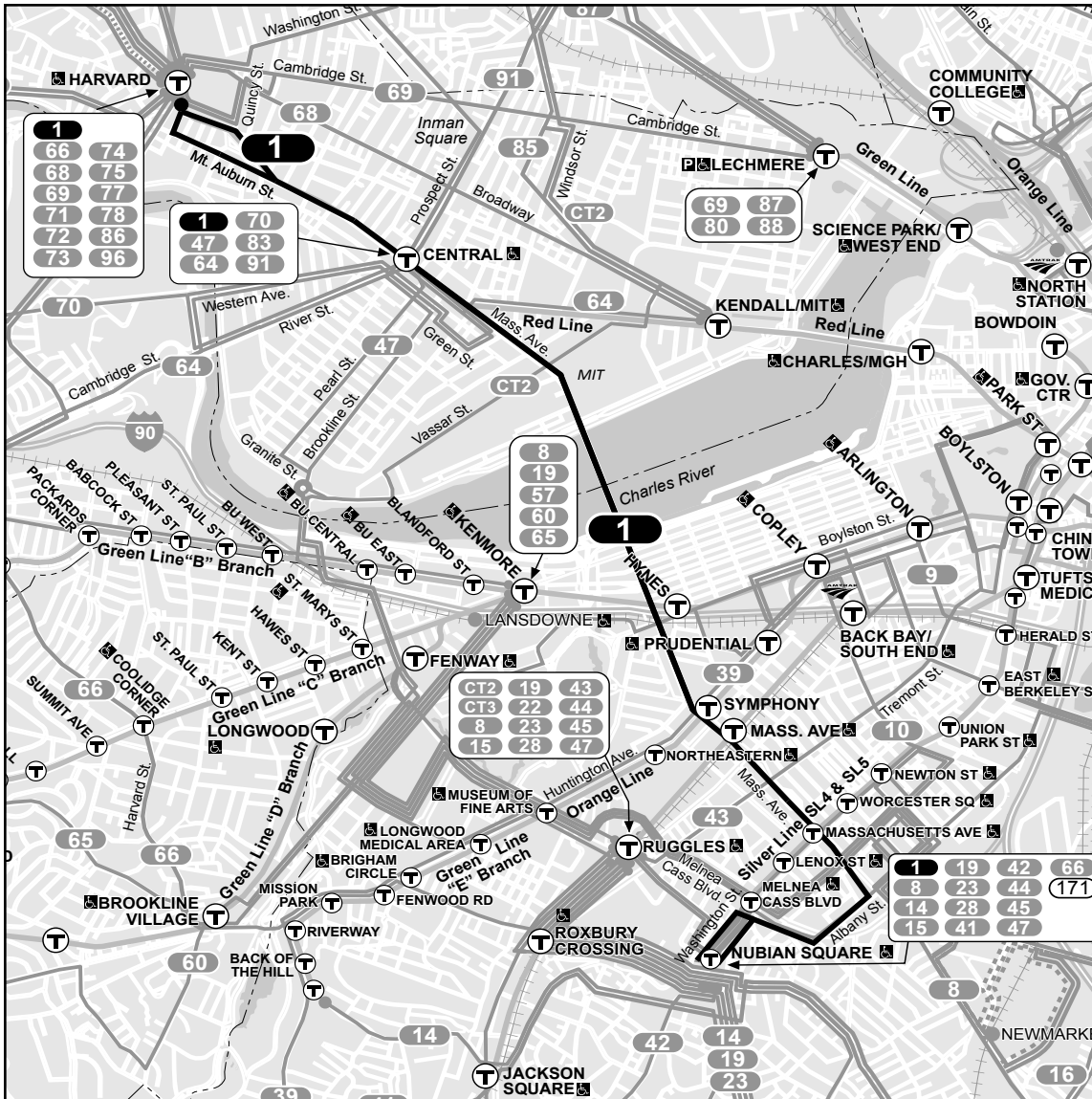
Effective Aug 29, 2021

1

Harvard Square - Nubian Station



mbta.com
617-222-3200
617-222-5146 (TTY)
Lost & Found
617-222-1450



⚠ Information in this timetable is subject to change without notice. Traffic conditions and weather can affect running time.

	Inbound	Outbound
1. Monday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM
2. Tuesday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM
3. Wednesday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM
4. Thursday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM
5. Friday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM
6. Saturday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM
7. Sunday	10:00 AM - 12:00 PM	12:00 PM - 2:00 PM

Leave Harvard/ Holyoke Street	Arrive Mass. Ave. Station Orange Line	Arrive Nubian Station	Leave Nubian Station	Arrive Mass. Ave. Station Orange Line	Arrive Harvard/ Holyoke Street
5:05A	5:16A	5:28A	4:37A	4:44A	4:59A
5:20	5:31	5:43	4:52	4:59	5:14
5:33	5:44	5:58	5:05	5:12	5:29
5:47	5:58	6:12	5:18	5:25	5:43
5:59	6:10	6:27	5:30	5:37	5:55
6:11	6:23	6:40	5:40	5:47	6:05
6:21	6:33	6:50	5:49	5:57	6:16
Every 9 mins or better until			Every 9 mins or better until		
10:02	10:17	10:34	9:59	10:10	10:32
10:11	10:26	10:43	10:08	10:19	10:41
10:20	10:35	10:52	10:17	10:28	10:50
10:29	10:44	11:01	10:26	10:37	10:59
10:38	10:54	11:11	10:35	10:46	11:08
10:47	11:04	11:21	10:44	10:55	11:17
10:56	11:13	11:30	10:53	11:04	11:26
11:05	11:22	11:39	11:02	11:13	11:35
11:15	11:32	11:49	11:11	11:22	11:44
11:25	11:42	11:59	11:20	11:31	11:54
11:35	11:52	12:09P	11:30	11:41	12:04P
11:45	12:02P	12:19	11:40	11:51	12:14
11:55	12:12	12:29	11:50	12:01P	12:24
12:05P	12:22	12:41	12:00N	12:11	12:34
12:15	12:32	12:52	12:10	12:21	12:44
12:24	12:41	1:01	12:20	12:31	12:54
Every 9 mins or better until			Every 10 mins or better until		
7:38	7:53	8:09	7:25	7:34	7:54
7:46	8:01	8:17	7:33	7:42	8:02
7:54	8:09	8:25	7:41	7:50	8:10
8:02	8:17	8:32	7:49	7:58	8:18
8:10	8:25	8:40	7:57	8:06	8:26
8:18	8:33	8:48	8:05	8:14	8:34
8:26	8:41	8:56	8:13	8:22	8:42
8:34	8:49	9:04	8:21	8:30	8:50
8:42	8:57	9:12	8:30	8:39	8:59
8:51	9:06	9:21	8:40	8:49	9:08
9:00	9:15	9:29	8:50	8:58	9:17
9:10	9:24	9:38	9:00	9:08	9:27
9:20	9:33	9:47	9:10	9:18	9:37
9:30	9:43	9:57	9:20	9:28	9:47
9:40	9:53	10:07	9:30	9:38	9:57
9:50	10:03	10:17	9:40	9:48	10:07
10:00	10:13	10:27	9:50	9:58	10:17
10:10	10:23	10:37	10:00	10:08	10:27
10:20	10:33	10:47	10:10	10:18	10:37
10:30	10:43	10:57	10:21	10:29	10:48
10:40	10:53	11:07	10:34	10:42	11:01
10:52	11:05	11:19	10:47	10:55	11:14
11:05	11:18	11:32	11:00	11:08	11:27
11:18	11:31	11:45	11:13	11:21	11:40
11:31	11:44	11:58	11:26	11:34	11:52
11:44	11:57	12:11A	11:39	11:47	12:04A
11:57	12:10A	12:24	11:52	11:59	12:16
12:10A	12:23	12:37	12:05A	12:12A	12:29
12:23	12:34	12:47	12:18	12:25	12:41
12:37	12:47	1:00	12:31	12:37	12:52
12:52	1:02	1:15	12:44	12:50	1:05
w 1:12	1:22	1:35	w 1:03	1:09	1:24


	Inbound	Outbound
1. Customer	1. Customer	1. Customer
2. Product	2. Product	2. Product
3. Price	3. Price	3. Price
4. Promotion	4. Promotion	4. Promotion
5. Place	5. Place	5. Place
6. People	6. People	6. People
7. Process	7. Process	7. Process
8. Physical Evidence	8. Physical Evidence	8. Physical Evidence
9. Performance	9. Performance	9. Performance
10. Partners	10. Partners	10. Partners
11. Policy	11. Policy	11. Policy
12. Procedures	12. Procedures	12. Procedures
13. Programs	13. Programs	13. Programs
14. Proof	14. Proof	14. Proof
15. Protection	15. Protection	15. Protection
16. Property	16. Property	16. Property
17. Public	17. Public	17. Public
18. Quality	18. Quality	18. Quality
19. Quantity	19. Quantity	19. Quantity
20. Relationship	20. Relationship	20. Relationship
21. Resources	21. Resources	21. Resources
22. Results	22. Results	22. Results
23. Reputation	23. Reputation	23. Reputation
24. Research	24. Research	24. Research
25. Service	25. Service	25. Service
26. Support	26. Support	26. Support
27. System	27. System	27. System
28. Technology	28. Technology	28. Technology
29. Time	29. Time	29. Time
30. Training	30. Training	30. Training
31. Transportation	31. Transportation	31. Transportation
32. Tools	32. Tools	32. Tools
33. Touchpoints	33. Touchpoints	33. Touchpoints
34. Value	34. Value	34. Value
35. Visuals	35. Visuals	35. Visuals
36. Website	36. Website	36. Website
37. Workforce	37. Workforce	37. Workforce
38. World	38. World	38. World
39. Warranty	39. Warranty	39. Warranty
40. Weather	40. Weather	40. Weather
41. Weight	41. Weight	41. Weight
42. Willingness	42. Willingness	42. Willingness
43. Work	43. Work	43. Work
44. World	44. World	44. World
45. Warranty	45. Warranty	45. Warranty
46. Weather	46. Weather	46. Weather
47. Weight	47. Weight	47. Weight
48. Willingness	48. Willingness	48. Willingness
49. Work	49. Work	49. Work
50. World	50. World	50. World
51. Warranty	51. Warranty	51. Warranty
52. Weather	52. Weather	52. Weather
53. Weight	53. Weight	53. Weight
54. Willingness	54. Willingness	54. Willingness
55. Work	55. Work	55. Work
56. World	56. World	56. World
57. Warranty	57. Warranty	57. Warranty
58. Weather	58. Weather	58. Weather
59. Weight	59. Weight	59. Weight
60. Willingness	60. Willingness	60. Willingness
61. Work	61. Work	61. Work
62. World	62. World	62. World
63. Warranty	63. Warranty	63. Warranty
64. Weather	64. Weather	64. Weather
65. Weight	65. Weight	65. Weight
66. Willingness	66. Willingness	66. Willingness
67. Work	67. Work	67. Work
68. World	68. World	68. World
69. Warranty	69. Warranty	69. Warranty
70. Weather	70. Weather	70. Weather
71. Weight	71. Weight	71. Weight
72. Willingness	72. Willingness	72. Willingness
73. Work	73. Work	73. Work
74. World	74. World	74. World
75. Warranty	75. Warranty	75. Warranty
76. Weather	76. Weather	76. Weather
77. Weight	77. Weight	77.

Leave Harvard/ Holyoke Street	Arrive Mass. Ave. Station Orange Line	Arrive Nubian Station	Leave Nubian Station	Arrive Mass. Ave. Station Orange Line	Arrive Harvard/ Holyoke Street
5:05A	5:15A	5:28A	4:40A	4:46A	5:02A
5:20	5:30	5:43	4:55	5:01	5:17
5:35	5:45	5:58	5:10	5:16	5:33
5:50	6:00	6:13	5:23	5:29	5:46
6:04	6:14	6:28	5:36	5:44	6:01
Every 12 mins or better until			Every 12 mins or better until		
11:13	11:31	11:49	11:11	11:21	11:45
11:22	11:40	11:58	11:20	11:30	11:54
11:31	11:49	12:07P	11:29	11:39	12:03P
11:40	11:58	12:16	11:38	11:48	12:12
11:49	12:07P	12:25	11:47	11:57	12:22
11:58	12:16	12:34	11:56	12:06P	12:32
12:07P	12:26	12:44	12:05P	12:15	12:41
12:16	12:36	12:54	12:14	12:24	12:50
12:25	12:45	1:03	12:23	12:33	12:59
12:35	12:55	1:13	12:32	12:42	1:08
12:45	1:05	1:23	12:41	12:51	1:17
12:55	1:15	1:33	12:50	1:00	1:26
1:05	1:25	1:43	12:59	1:09	1:35
1:14	1:34	1:52	1:08	1:18	1:44
1:23	1:43	2:01	1:17	1:27	1:53
Every 9 mins or better until			Every 9 mins or better until		
6:33	6:50	7:07	6:14	6:23	6:47
6:42	6:59	7:15	6:23	6:32	6:56
6:50	7:07	7:23	6:32	6:41	7:05
6:59	7:16	7:32	6:42	6:51	7:15
7:08	7:25	7:41	6:52	7:01	7:25
7:17	7:34	7:50	7:02	7:11	7:35
7:26	7:43	7:59	7:13	7:22	7:46
7:35	7:52	8:08	7:24	7:33	7:57
7:45	8:02	8:18	7:35	7:44	8:07
7:55	8:12	8:28	7:47	7:55	8:18
8:06	8:23	8:39	7:59	8:07	8:30
8:18	8:35	8:51	8:11	8:19	8:42
8:30	8:47	9:03	8:23	8:31	8:54
8:42	8:59	9:15	8:36	8:44	9:06
8:54	9:11	9:27	8:49	8:57	9:19
9:06	9:21	9:37	9:02	9:10	9:31
9:18	9:32	9:48	9:15	9:23	9:44
9:30	9:44	10:00	9:29	9:37	9:58
9:42	9:56	10:12	9:43	9:51	10:11
9:55	10:09	10:25	9:57	10:05	10:25
10:08	10:22	10:38	10:11	10:19	10:39
10:21	10:35	10:50	10:25	10:33	10:53
10:34	10:48	11:03	10:39	10:47	11:07
10:47	11:00	11:15	10:53	11:01	11:21
11:00	11:13	11:28	11:07	11:15	11:35
11:14	11:27	11:42	11:21	11:29	11:49
11:28	11:41	11:56	11:35	11:43	12:01A
11:44	11:57	12:12A	11:49	11:56	12:14
12:00M	12:13A	12:27	12:03A	12:10A	12:28
12:16	12:28	12:42	12:21	12:28	12:46
12:32	12:44	12:58	12:41	12:48	1:06
12:50	1:02	1:16	1:01	1:08	1:26
w 1:10	1:22	1:31	w 1:01		

w - Waits for last Red Line or Silver Line vehicle to arrive at station.

	Inbound	Outbound
1. Call Volume	150 calls	120 calls
2. Call Duration	10 minutes	12 minutes
3. Call Type	80% Sales, 20% Support	70% Sales, 30% Support
4. Call Outcome	90% Satisfied	85% Satisfied
5. Call Feedback	4.5/5	4.2/5
6. Call Rating	4.8/5	4.6/5
7. Call Score	92%	88%
8. Call Quality	95%	90%
9. Call Effectiveness	98%	95%
10. Call Success Rate	99%	97%
11. Call Conversion Rate	95%	92%
12. Call Retention Rate	90%	88%
13. Call Churn Rate	5%	7%
14. Call Cancellation Rate	2%	3%
15. Call Completion Rate	98%	96%
16. Call Drop Rate	1%	2%
17. Call Hold Time	1 minute	1.5 minutes
18. Call Transfer Rate	5%	8%
19. Call Transfer Success Rate	95%	92%
20. Call Transfer Time	10 seconds	15 seconds
21. Call Transfer Cost	\$0.10	\$0.15
22. Call Transfer Fee	\$0.05	\$0.08
23. Call Transfer Charge	\$0.02	\$0.04
24. Call Transfer Penalty	\$0.01	\$0.02
25. Call Transfer Fine	\$0.005	\$0.01
26. Call Transfer Fee Rate	5%	8%
27. Call Transfer Charge Rate	2%	4%
28. Call Transfer Penalty Rate	1%	2%
29. Call Transfer Fine Rate	0.5%	1%
30. Call Transfer Fee Per Call	\$0.05	\$0.08
31. Call Transfer Charge Per Call	\$0.02	\$0.04
32. Call Transfer Penalty Per Call	\$0.01	\$0.02
33. Call Transfer Fine Per Call	\$0.005	\$0.01
34. Call Transfer Fee Per Hour	\$0.50	\$0.80
35. Call Transfer Charge Per Hour	\$0.20	\$0.40
36. Call Transfer Penalty Per Hour	\$0.10	\$0.20
37. Call Transfer Fine Per Hour	\$0.05	\$0.10
38. Call Transfer Fee Per Minute	\$0.005	\$0.008
39. Call Transfer Charge Per Minute	\$0.002	\$0.004
40. Call Transfer Penalty Per Minute	\$0.001	\$0.002
41. Call Transfer Fine Per Minute	\$0.0005	\$0.001
42. Call Transfer Fee Per Second	\$0.0005	\$0.0008
43. Call Transfer Charge Per Second	\$0.0002	\$0.0004
44. Call Transfer Penalty Per Second	\$0.0001	\$0.0002
45. Call Transfer Fine Per Second	\$0.00005	\$0.0001
46. Call Transfer Fee Per Day	\$1.20	\$2.40
47. Call Transfer Charge Per Day	\$0.48	\$0.96
48. Call Transfer Penalty Per Day	\$0.24	\$0.48
49. Call Transfer Fine Per Day	\$0.12	\$0.24
50. Call Transfer Fee Per Week	\$8.40	\$16.80
51. Call Transfer Charge Per Week	\$2.88	\$5.76
52. Call Transfer Penalty Per Week	\$1.44	\$2.88
53. Call Transfer Fine Per Week	\$0.84	\$1.68
54. Call Transfer Fee Per Month	\$33.60	\$67.20
55. Call Transfer Charge Per Month	\$11.52	\$23.04
56. Call Transfer Penalty Per Month	\$5.76	\$11.52
57. Call Transfer Fine Per Month	\$2.88	\$5.76
58. Call Transfer Fee Per Year	\$403.20	\$806.40
59. Call Transfer Charge Per Year	\$138.24	\$276.48
60. Call Transfer Penalty Per Year	\$69.12	\$138.24
61. Call Transfer Fine Per Year	\$34.56	\$69.12
62. Call Transfer Fee Per Quarter	\$10.08	\$20.16
63. Call Transfer Charge Per Quarter	\$3.44	\$6.91
64. Call Transfer Penalty Per Quarter	\$1.72	\$3.45
65. Call Transfer Fine Per Quarter	\$0.86	\$1.72
66. Call Transfer Fee Per Half Year	\$20.16	\$40.32
67. Call Transfer Charge Per Half Year	\$6.88	\$13.82
68. Call Transfer Penalty Per Half Year	\$3.44	\$6.91
69. Call Transfer Fine Per Half Year	\$1.72	\$3.45
70. Call Transfer Fee Per Full Year	\$40.32	\$80.64
71. Call Transfer Charge Per Full Year	\$13.76	\$27.64
72. Call Transfer Penalty Per Full Year	\$6.88	\$13.82
73. Call Transfer Fine Per Full Year	\$3.44	\$6.91
74. Call Transfer Fee Per Hourly	\$0.005	\$0.008
75. Call Transfer Charge Per Hourly	\$0.002	\$0.004
76. Call Transfer Penalty Per Hourly	\$0.001	\$0.002
77. Call Transfer Fine Per Hourly	\$0.0005	\$0.001
78. Call Transfer Fee Per Daily	\$0.005	\$0.008
79. Call Transfer Charge Per Daily	\$0.002	\$0.004
80. Call Transfer Penalty Per Daily	\$0.001	\$0.002
81. Call Transfer Fine Per Daily	\$0.0005	\$0.001
82. Call Transfer Fee Per Weekly	\$0.005	\$0.008
83. Call Transfer Charge Per Weekly	\$0.002	\$0.004
84. Call Transfer Penalty Per Weekly	\$0.001	\$0.002
85. Call Transfer Fine Per Weekly	\$0.0005	\$0.001
86. Call Transfer Fee Per Monthly	\$0.005	\$0.008
87. Call Transfer Charge Per Monthly	\$0.002	\$0.004
88. Call Transfer Penalty Per Monthly	\$0.001	\$0.002
89. Call Transfer Fine Per Monthly	\$0.0005	\$

Leave Harvard/ Holyoke Street	Arrive Mass. Ave. Station Orange Line	Arrive Nubian Station	Leave Nubian Station	Arrive Mass. Ave. Station Orange Line	Arrive Harvard/ Holyoke Street
6:05A	6:21A	6:30A	5:55A	6:06A	6:20A
6:25	6:41	6:50	6:10	6:21	6:35
<i>Every 15 mins or less until</i>			<i>Every 15 mins or less until</i>		
11:14	11:40	11:50	11:15	11:31	11:55
11:27	11:53	12:05P	11:28	11:44	12:08P
11:40	12:08P	12:21	11:40	11:56	12:20
11:53	12:22	12:35	11:52	12:08P	12:32
12:06P	12:35	12:48	12:05P	12:21	12:45
<i>Every 14 mins or less until</i>			<i>Every 14 mins or less until</i>		
5:58	6:27	6:38	5:07	5:23	5:47
6:13	6:40	6:51	5:22	5:38	6:02
6:28	6:54	7:05	5:37	5:53	6:17
6:42	7:08	7:19	5:51	6:07	6:31
6:56	7:22	7:32	6:05	6:21	6:45
7:10	7:35	7:45	6:19	6:35	6:59
7:21	7:45	7:55	6:33	6:49	7:10
7:32	7:55	8:05	6:46	7:01	7:20
7:43	8:06	8:16	6:59	7:11	7:30
7:54	8:17	8:27	7:12	7:24	7:43
<i>Every 14 mins or less until</i>			7:26	7:38	7:57
10:49	11:10	11:20	<i>Every 15 mins or less until</i>		
11:04	11:25	11:35	10:45	10:54	11:11
11:20	11:39	11:49	11:04	11:13	11:31
11:37	11:55	12:05A	11:23	11:32	11:46
11:54	12:12A	12:22	11:42	11:50	12:04A
12:11A	12:29	12:38	12:01A	12:09A	12:23
12:30	12:45	12:54	12:21	12:29	12:43
12:50	1:05	1:14	12:41	12:49	1:03
w 1:10	1:25	1:34	w 1:00	1:08	1:22

 All buses are accessible to persons with disabilities

Fare	Local Bus	Bus + Bus	Subway	Bus + Subway
CharlieCard	\$1.70	\$1.70	\$2.40	\$2.40
CharlieTicket	\$1.70	\$1.70	\$2.40	\$4.10*
Cash-on-Board	\$1.70	\$3.40	\$2.40	\$4.10
Student/Youth**	\$0.85	\$0.85	\$1.10	\$1.10
Senior/TAP***	\$0.85	\$0.85	\$1.10	\$1.10

FREE FARES: Children 11 and under ride free when accompanied by a paying customer; Blind Access CharlieCard holders ride free and if using a guide, the guide rides free.

* Transfers Subway to Silver Line SL4 or SL5 pay \$2.40

** Requires Student CharlieCard or Youth CharlieCard. Student CharlieCards available to students through participating middle and high schools. Youth CharlieCards available through community partners across Greater Boston.

*** Requires Senior/TAP CharlieCard, available to Medicare cardholders, seniors 65+, and persons with disabilities.

Saturday
Christmas Eve; NY Eve; MLK Day; President's Day

Sunday
Labor Day; Thanksgiving; Christmas Day; NY Day